

## Claim Directory

### American Colonial Administration (ACA)

- Auto Advance VSC
- Auto Extend VSC
- Auto Extend Plus VSC
- Auto Maxx Care VSC
- Auto-Tech Protect VSC
- Century VSC
- Century 1<sup>st</sup> VSC
- Classic Care VSC
- Classic Care Plus VSC
- First Centennial VSC
- Lifetime Warranties
- Limited Warranties
- Millennium VSC
- Power Care VSC
- Repair Care VSC

**Phone:** (855) 807-2885  
**Fax:** (866) 639-5583  
**Email:** [claims@acaadmin.com](mailto:claims@acaadmin.com)

- Power Care GAP
- Repair Care GAP

**Phone:** (800) 346-6469  
Option 1/Option 1

**Fax:** (512) 257-4798  
**Email:** [GAP@iasdirect.com](mailto:GAP@iasdirect.com)

### Assurance Plus

- Deductible/Repair Reimbursement
- Identity Theft Restoration

**Phone:** (616) 890-2135  
**Fax:** (616) 682-5064  
**Email:** [admin@assuranceplus.com](mailto:admin@assuranceplus.com)

### Central States Health & Life of Omaha (CSO)

- Credit Life & Disability

**Phone:** (800) 826-6587  
**Fax:** (800) 325-9116

### Classic

- Classic GAP
- Phone:** (800) 930-4633  
**Fax:** (813) 855-8325  
**or:** (813) 855-4554  
**Website:** [www.classictrak.com](http://www.classictrak.com)

### Consumer Service Corp (CSC)

- Ancillary Products
  - Care/Extra Care VSC
  - Companion Care
  - CSPP
- Phone:** (855) 996-7569 Ext. 8829  
**Email:** [claims@acaadmin.com](mailto:claims@acaadmin.com)

### CornerStone United

- Xtended Marine VSC
- Fax:** (828) 449-1249  
**Email:** [claims@cornerstoneunited.com](mailto:claims@cornerstoneunited.com)

### Customer Service Center, Inc. (CSCI)

- AMTRUST Wesco GAP
  - Arch GAP
  - Fortegra GAP prior to 8/1/18
  - Markel GAP
  - MICPAC /Vehicle One Primary GAP
  - Non-auto GAP prior to 8/1/18
  - Shortfall Coverage
- Phone:** (888) 640-0387

### Dent Guard

- Dent Zone
- Phone:** (866) 528-9134

### Financial American (Cardif)

- Credit Insurance
- Phone:** (844) 882-1948  
**Fax:** (904) 421-5920  
**Email:** [familclaims@fortegra.com](mailto:familclaims@fortegra.com)

### First Dealer Resource/Millennium

- Auto Perfect
  - Auto Perfect Premier
- Phone:** (888) 684-9327

### Guarantee Trust Life (Plateau)

- Credit Insurance
- Phone:** (931) 484-8411 (Life)  
**Phone:** (800) 752-8328 (Disability)  
**Fax:** (931) 459-3113

### IAS

- Appearance after 5/31/18
  - Dent & Ding
  - Key Replacement
  - Lease-Shield Excess Wear & Tear
  - Multi-Shield
  - Paintless Dent Repair
  - Theft Avert
  - Tire & Wheel
  - Windshield Repair & Replace
- Phone:** (800) 346-6469 Option 1/Option 1  
**Fax:** (512) 257-4777  
**Website:** [www.fasterclaims.com](http://www.fasterclaims.com)  
**Website:** <https://connect.iasdirect.com>
- CSCI Fortegra GAP after 7/31/18
- Phone:** (800) 346-6469 Option 1/Option 1  
**Fax:** (512) 257-4759  
**Email:** [cscigap@iasdirect.com](mailto:cscigap@iasdirect.com)  
**Website:** [www.fasterclaims.com](http://www.fasterclaims.com)  
**Website:** <https://connect.iasdirect.com>

### Life Investors

- Credit Insurance
- Phone:** (800) 371-9622  
**Fax:** (800) 371-9622

### Life of the South (LOTS)

- Credit Insurance
- Phone:** (800) 888-2738, ext. 8391  
**Fax:** (904) 359-2041

## Claim Directory, Continued

### National Auto Care

- Core VSA
- Elite VSA

**Phone:** (800) 526-8678

**Website:** <http://claims.nationalautocare.com>

### Nation Safe Drivers

- Excess Wear & Tear
- Key & Remote Replacement
- Paintless Dent Repair
- Theft/Etch
- Tire & Wheel

**Phone:** (888) 684-9327

**Email:** [twclaims@nsdmc.com](mailto:twclaims@nsdmc.com) (T&W only)

### Pekin

- Credit Insurance

**Phone:** (800) 322-0161, ext. 2521

**Phone:** (309) 346-1161 (Disability)

**Fax:** (309) 478-2093 (Disability)

### Portfolio

- Appearance Protection
- Dent & Ding
- GAP
- Key Replacement
- Road Hazard
- Theft
- Tire & Wheel
- VSC
- Windshield

**Phone:** (800) 527-3426 (Protection)

**Phone:** (800) 242-9442 (Elite Protection)

**Phone:** (877) 705-4001 (GAP, Theft, & Asset)

**Fax:** (480) 897-7507 (GAP, Theft, & Asset)

**Email:** [claims@portfolioco.com](mailto:claims@portfolioco.com) (GAP, Theft, & Asset)

### S. Brown & Associates

- Point-of-Sale Insurance

**Phone:** (973) 270-2270

**Fax:** (973) 270-2277

### Transamerica

- Credit Insurance

**Phone:** (800) 846-8039

### United States Warranty Corp (USWC)

- Appearance Protection
- Credit Insurance
- Deductible Reimbursement
- GAP
- Identity Theft Recovery
- Key Replacement
- Lease Wear & Tear
- Paintless Dent Repair
- Prepaid Maintenance
- Road Hazard
- Theft
- VSC

**Phone:** (800) 432-4566

**Fax:** (954) 784-7009

**Email:** [G.Cronkrite@uswarranty.com](mailto:G.Cronkrite@uswarranty.com)

**Email:** [MMcCallen@uswarranty.com](mailto:MMcCallen@uswarranty.com) (GAP)

### Universal Warranty Corp

- Vehicle One VSC

**Phone:** (866) 215-7080

**Fax:** (877) 469-5609

### Warrantech

- CampersEdge RV & Trailer
- CustomEdge Plus
- Mazda Programs
- MileEdge
- OwnerEdge
- PowerEdge
- Volvo Programs

**Phone:** (877) 477-4251

**Phone:** (800) 723-9750 (OwnerEdge)

**Phone:** (877) 797-7509 (PowerEdge)

**Fax:** (817) 785-6703

**Email:** [wtechautoclaims@warrantech.com](mailto:wtechautoclaims@warrantech.com)

**or:** [wtechautoclaims@amtrustgroup.com](mailto:wtechautoclaims@amtrustgroup.com)